

PRODUCT DISCLOSURE SHEET for InsureMyTesla

IMPORTANT NOTE: Please read this Product Disclosure Sheet before you decide to take out the InsureMyTesla Enhanced Private Car Insurance Policy. Be sure to also read the general terms and conditions.

Consumer Insurance Contract

Pursuant to Paragraph 5 of Schedule 9 of the Financial Services Act 2013, if you are applying for this Insurance wholly for purposes unrelated to your trade, business or profession, you have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Proposal Form (or when you apply for this insurance). You must answer the questions fully and accurately.

Failure to take reasonable care in answering the questions may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.

The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us.

In addition to answering the questions in the Proposal Form (or when you apply for this insurance), you are required to disclose any other matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied.

You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.

Non-Consumer Insurance Contract

Pursuant to Paragraph 4(1) of Schedule 9 of the Financial Services Act 2013, if you are applying for this Insurance for a purpose related to your trade, business or profession, you have a duty to disclose any matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied and any matter a reasonable person in the circumstances could be expected to know to be relevant, otherwise it may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.

The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us.

You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.

1. What is this InsureMyTesla Enhanced Private Car Insurance Policy about?

This policy provides insurance against liabilities to other parties for injury or death, damage to other parties' property, and accidental or fire damage to your vehicle or theft of your vehicle.

2. What are the covers/benefits provided?

This policy covers:

- a) Loss or damage to your own vehicle due to accidental fire, theft or accident;
- b) Third party bodily injury and death;
- c) Third party property loss or damage; and
- d) InsureMyTesla - Private Car Electric Vehicle - Comprehensive as below:

Liberty General Insurance Berhad 197801007153 (44191-P)

Liberty Insurance Tower, CT9, Pavilion Damansara Heights, 3, Jalan Damanlela, Pusat Bandar Damansara, 50490 Kuala Lumpur.
P. O. Box 11228, GPO Kuala Lumpur, 50740 Kuala Lumpur.

(Service Tax Registration No.: B16-1808-31015443)

The benefit(s) payable under this eligible policy is protected by PIDM up to limits.

Please refer to PIDM's TIPS Brochure or contact Liberty General Insurance Berhad or PIDM (visit www.pidm.gov.my).



1 300 88 8990



customer@libertyinsurance.com.my



www.libertyinsurance.com.my

Packaged Benefits		InsureMyTesla Private Car Electric Vehicle Comprehensive (Sum Insured)
A	Replacement or Repair of Car Key/Transmitter	Up to RM1,000 (Limited to one occurrence per policy year)
B	Loss of or Accidental Damage to Private Electric Charger	Up to RM12,000 (Limited to one occurrence per policy year)
C	Vehicle Towing to nearest Electric Vehicle (EV) Charging Station	Up to 3 events due to flat battery per policy year
D	24 Hours Towing Accident/Breakdown	Unlimited Mileage and Unlimited Events (Excluding running out of battery)
E	Waiver of Compulsory Excess for Unnamed Driver	Included
F	Warranty for Workmanship Repair	Up to 12 months against defects on new parts replaced and workmanship carried out by Tesla panel repairers

Note: We will pay up to a limit as stated in the above Packaged benefit table. Upon settlement of any claim under item A, B or C the benefit shall automatically be terminated and no reinstatement shall be granted during each policy period. Any claim under this packaged benefit shall not affect your NCD entitlement and NO excess will apply.

Other optional benefits that you may wish to purchase by paying additional premium:

Some of the popular optional covers with additional premium are:

- Personal liability coverage for private or designated electric charger
- Personal accident - accidental death/permanent disability – insured or authorised driver only
- Medical expense – insured or authorised driver only
- Windscreen damage
- Legal liability to passengers (LLP)
- Legal liability of passengers for negligent acts (LLOP)
- Damage arising from flood and landslide (Special perils)
- Compensation for assessed repair time (CART)
- Strike, riot & civil commotion
- Private hire car (annual e-hailing)

This list is non-exhaustive. Please refer to our Contact Centre or branches for all other optional covers that are available.

Note:

It is required under the laws of the Republic of Singapore to have insurance cover for legal liability to your passengers before entering the country.

3. What is the Period of Cover and Renewal Option?

Duration of cover is usually for one (1) year. You will need to renew the insurance plan annually.

4. How much premium do I have to pay?

The total premium that you will have to pay may vary depending on the no-claim-discount (NCD) entitlement and the underwriting requirements of our company.

5. What are the fees and charges that I have to pay?

The fees and charges that you will have to pay are:

Type	Amount
Agent's commission or where there is an intermediary involved / Premium Rebate to Customer	10%
Stamp duty	RM10.00
Service tax	Subject to the prevailing rate as imposed by the Government of Malaysia

6. What are some of the key terms and conditions that I should be aware of?

Some of the key terms and conditions that you should be aware of are:

- a) **Duty of disclosure** – you must disclose all material facts such as previous claim history and any modification made to the engine capacity.
- b) **Cash before Cover** – full premium must be paid before the effective date of the policy.
- c) **Average Clause** will apply if vehicle is under insured for more than 10% of the market value at the time of loss. Therefore, it is important that you must ensure that your vehicle is insured at the adequate market value to avoid under or over insurance. Otherwise, a compensation amount lower than the Market Value of the vehicle may apply at the time of a claim. In cases where the vehicle is insured above the market value to match the outstanding loan amount, kindly be advised that the difference between the actual market value and the outstanding loan balance will not be covered at the point of a claim settlement, despite the higher sum insured.
- d) **The excess**, that is the amount of loss you have to bear if your vehicle is driven by a person not named in your policy: Minimum RM400.00 (Compulsory excess), or if the driver is under twenty-one (21) years old, and/or holds a Provisional (P) or Learners (L) driver's license.
- e) **Betterment** will apply when in the course of repairing an accident-damaged vehicle (age of vehicle is five (5) years and above), whereby an old part is replaced with a new franchise part. You will have to bear the difference in cost (depending on the age of your vehicle) as your repaired vehicles is in a better condition than it was before the accident.
- f) **Nomination Details** – Please provide the nomination details for PA coverage (if any).

7. At what value should I insure my vehicle?

You are advised to insure your vehicle based on the market value of your vehicle at the point you apply this motor insurance policy based on the market value available in the ISM Automotive Business Intelligence System (ISM-ABI). Please review and ensure that the sum insured is adequate to avoid under/over insurance.

8. Why should I choose your recommended sum insured as the policy sum insured?

The recommended sum insured is derived from ISM-ABI, the Market Valuation System approved by us and it is used as a guide to recommend your vehicle's sum insured when you purchase this insurance.

9. What are the major exclusions under this policy?

This policy does not cover certain losses, such as:

- a) Your liability against claims from passengers in your vehicle;
- b) Loss, damage or liability arising from an act of nature i.e. flood, storm or landslide; and
- c) Consequential loss, depreciation, wear and tear, mechanical or electrical breakdown failures or breakages.

This list is non-exhaustive. Please refer to the policy for the full list of exclusions under this policy.

10. Can I cancel my policy?

You may cancel your policy at any time by giving a written notice to us. Upon cancellation, you are entitled to a refund of the premium if no prior claim was incurred, based on short-period rates, and any minimum premium paid under the policy is not refundable.

11. What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondence reaches you in a timely manner.

12. What are the services/benefits can I get from this policy?

- a) Emergency Roadside Assistance – 1 800 88 5005
Our twenty-four (24) hours a day, seven (7) days week helpline is designed to provide you with peace of mind on the road for your insured vehicle with us. The services offered consists of:
 1. Roadside Assistance.
 2. Towing Services for Breakdown (no limit per annum, excluding running out of battery).
 3. Towing Services for Accident (no limit per annum)
 4. Flat Battery – Vehicle towing to nearest Electric Vehicle (EV) Charging Station up to three (3) events per policy year.
 5. Assistance to mobilize your vehicle in the event of:
 - i) Difficulty to start the vehicle
 - ii) Flat tyre
 - iii) Other minor repairs
 6. Car Rental Service Assistance
 7. Home Assistance Services
 8. Alternative Travel Assistance

9. International Roadside Assistance at Thailand, Singapore and Brunei
10. Emergency Evacuation Assistance
11. Interstate Ambulance Service Assistance
12. Emergency Message Transmission for the next of kin
13. Concierge Assistances

b) Panel Workshop – Hassle-free accident repair on selected Tesla appointed workshop nationwide.

13. What should I know when making a claim?

- Report to the police for all incidents. For a road accident, you have to report to the police within twenty-four (24) hours.
- Notify us in writing within seven (7) days after the incident. Complete the claim form in full and return it to us with the related documents within twenty-one (21) days from your notification's date.
- In the event your car meets with an accident, you will need to send your car to any of the motor repair workshops as listed below:
 - a. motor repair workshops which are on our panel of approved workshops; or
 - b. motor repair workshops registered with Jabatan Pengangkutan Jalan (JPJ); or
 - c. franchise repairers; or
 - d. any other repairer that we have given you special permission to use. The circumstances under which a special permission may be granted by us includes:
 - (i) no approved repairer described in (a), (b) and (c) above is available at the location of your car, and we are unable to assist you in accessing the nearest workshop on our panel or the nearest workshop registered with Jabatan Pengangkutan Jalan (JPJ); and
 - (ii) repairs that require special expertise from specific repairers which cannot be provided by an approved repairer.

Please download the Liberty One Touch App to reach us or dial 1 300 88 8990 for assistance pertaining to items above.

14. Where can I get further information?

Should you require additional information about motor insurance, please refer to the insuranceinfo booklet on "Motor Insurance" available at all our branches or you can obtain a copy of the booklet from your insurance intermediary to find out more.

If you have any enquiries, please contact us at:

Liberty General Insurance Berhad

Liberty Insurance Tower,
CT9, Pavilion Damansara Heights,
3, Jalan Damanlela,
Pusat Bandar Damansara,
50490 Kuala Lumpur.

Toll Free : 1 300 88 8990

Email : customer@libertyinsurance.com.my

Website : www.libertyinsurance.com.my

15. Other types of motor insurance cover available.

Other types of motor insurance cover available are as follows:

- a) Private Car Comprehensive
- b) auto365 Comprehensive Lite
- c) auto365 Comprehensive Premier
- d) auto365 Comprehensive Plus

IMPORTANT NOTE:

YOU MUST ENSURE THAT YOUR VEHICLE IS INSURED AT AN APPROPRIATE AMOUNT AS IT WILL AFFECT THE AMOUNT YOU CAN CLAIM. IN THE EVENT OF AN INCIDENT, YOU MUST DEAL WITH APPROVED REPAIRERS. IF YOU ARE NOT AT FAULT, YOU ARE ADVISED TO SUBMIT YOUR CLAIM TO US. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT US DIRECTLY FOR MORE INFORMATION.

Liberty General Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.

The information provided in this disclosure sheet is issued on 16/01/2025 and will be valid until the next periodical review.