

## Health Costs Simplified



- Claim notified
- Insurer provides Claim Form and Medical Report Form



- Submission of related documents by insured.
- Claims acknowledge receipt of documents

Your Guide for Medical Reimbursements



- Documentation reviewed by Claims if it's in order
- Claims sends request for further documentation if insufficient



• Claim proceed with claims assessment



Claims decision – will inform claimant accordingly

## **Document Checklist**

- Completed Claim Form
- Completed Medical report/ Discharge summary
- Completed PDPA Form
- Original Itemized breakdown medical bill/tax invoice
- Original official receipts
- Copy of investigation report (if any)
- Copy of referral letter (if any)
- Copy of police report (if involves a motor vehicle accident)

\* Subject to Policy Terms & Conditions









